





At **C&W Business**, we're dedicated to unleashing the digital future of Caribbean society. Let us help you **turn challenges into opportunities** by truly leveraging the power of technology to maximise your profits, empower your workforce and improve your customer experiences.

# Global expertise, locally-focused on helping you get to the right solution

We're working to design, implement, support, and manage new specialised technology solutions that add real value to you and your customers across all industries, including:



# **Hospitality**



#### **Finance**



#### Healthcare



#### Government



## Your technology solutions partner

Backed by our leading network infrastructure and extensive technical expertise, our fully managed solutions turn your business challenges into opportunities.

- Connections that fuel customer interactions, keep your team buzzing with productivity, and help you scale effortlessly
- Reliable and secure cloud infrastructure to help you run and grow your business with better applications and data
- Omnichannel communication technologies to empower your workforce and serve customers in their channel of choice
- Smarter spaces, buildings, and cities: efficiency, sustainability, and security combined
- All covered by comprehensive threat protection solutions to ensure the safety and integrity of your business while preventing potential reputational harm

# Cloud & Data Centre IoT Collaboration Mobility Voice Connectivity & Networking





#### **CLOUD & DATA CENTRE**

# World-Class Solutions with a Local **Perspective**

Future-ready, secure solutions-customised for your company's needs: That's the value we bring to your business. Our portfolio was created to help you reach your business goals today and tomorrow by providing next-generation technology that will keep you at the forefront of your industry, fuelling your sustainable growth.

Private cloud

Multicloud

**Business Continuity** 



#### **CONNECTIVITY & NETWORKING**

#### From the Caribbean to the World

Our fibre network connects Central America, the Caribbean, and the Andean region to the world. With 45,000 km of subsea fibre and 38,000 km of terrestrial fibre, our network is built for resiliency and speed, offering the most direct routes across 42 countries. Designed for "always-on" companies, we can connect you to a world of opportunities.

Connect

Manage

Optimise



#### **VOICE & COLLABORATION**

## **Experience Cost-Effective, Secure** Collaboration Anywhere, on Any Device

Our communications solutions guarantee trustworthy connectivity and effortless collaboration, empowering your workforce to be avaliable and productive from any location. Transform how you serve, engage, and respond to your customers with our voice, mobility, and contact centre solutions, or simplify your day-to-day collaboration experiences with our end-to-end cloud voice solution.

**Enable Voice Communications** 

**Boost Mobility** 

Optimise Collaboration



#### **INTERNET OF THINGS**

## **Leading the IoT Revolution**

We offer more than just technology solutions—we provide a pathway to a smarter, more connected future. Our extensive range of IoT solutions enables businesses to boost productivity, cut operational costs, and harness valuable data insights.

Connect Your Industry

**Build Smart Spaces** 

Evolve to Industry 4.0

Boost Your Assets' Intelligence



#### **CYBERSECURITY**

## **Complete Protection Against** Cyberthreats at Every Stage

Complete, robust, and effective network security that's fully compliant with the NIST Cybersecurity Framework. Built on state-of-the-art technology, our solutions are designed to protect your network from internal and external threats across the entire attack lifecycle.

Assess & Address

Secure Your Apps & Data

Secure Your Endpoints & Network

Secure With Efficiency

# Rock-solid infrastructure you can depend on

- The largest fibre network–45,000 km of subsea fibre and 38,000 km of terrestrial fibre.
- Self-healing network architecture.
- Best latency in the region.
- The biggest number of direct routes connecting the Caribbean to the US and the rest of the world.

#### **Certified Infrastructure:**

- 6 Regional Tier III & IV Data Centres.
- 3 Customer Support Centres.
- 2 Regional Intelligent Network Operations Centre (INOC).
- 2 Regional Security Operation Centres (SOCs) with SOC I,II & III certifications.

# WHY C&W BUSINESS

# Always-on service and support to help you grow



#### Round-the-clock service

 24 hours a day. 7 days a week. 365 days a year. We're here for you whenever your team needs us-monitoring around the clock with our regional Network Operation Centre (NOC)/ Security Operation Centre (SOC)/Customer Service Centre (CSC) teams for quick issue resolution and peace of mind.



#### **Everywhere in the Caribbean**

Boots on the ground in every Caribbean island.



#### With you every step of the way

- Dedicated and local commercial, engineering and service delivery teams to help you get to solutions faster.
- Much more than a connectivity provider: we are committed to the economic and social development of the communities we live and work in.

#### **Part of Liberty Latin America**

Proud to be part of one of the largest telecommunications providers in the region.

**FLOW** BUSINESS











cwinthecaribbean cwcbusiness.com

At C&W Business, we're your catalyst for transformative success. From Cybersecurity to Cloud, Datacenters, Unified Communications, and Connectivity, our streamlined solutions ensure scalability and security. With the Pan-Caribbean region's largest and most reliable network.